

## Terms of Use

Effective date: 10/04/2026

Welcome to **LegalPocket**. Please read the following terms and conditions (the “Terms of Use”) that govern the relationship between you and Nathalia Serrano, doing business as LegalPocket, and your use of our products, services, and applications (the “Services”). If you have any questions, comments, or concerns regarding these Terms of Use, please contact us at:

**Email:** legalpockettoronto@gmail.com

### 1. Acceptance of Terms

By accessing or using LegalPocket, you acknowledge that you have read, understood, and agree to be bound by both our **Privacy Policy** and these **Terms of Use**. The LegalPocket App is licensed, not sold, to you; access to our Services is strictly conditioned upon your acceptance of these terms.

### 2. About LegalPocket

LegalPocket is a digital tool designed to help newcomers and residents in Canada organize personal legal information, track immigration milestones, and access general educational content about Canadian law and government benefits. We provide informational resources, **not professional legal services**.

### 3. No Solicitor-Client Relationship

**LegalPocket is a self-help tool, not a law firm or legal services provider.**

- **No Licensed Legal Professionals:** No one at LegalPocket is acting as your lawyer, paralegal, or Regulated Canadian Immigration Consultant (RCIC). We do not provide legal advice, representation, or immigration consulting services.
- **No Legal Advice Given:** The content in this App (checklists, timelines, explanations, and educational materials) is for general information only. It does not constitute legal advice tailored to your specific situation.
- **No Professional Relationship:** Using LegalPocket does not create a solicitor-client relationship, attorney-client privilege, or any confidential legal relationship. **Any information you share is not protected by legal privilege.**
- **Jurisdiction-Specific Advice Required:** Canadian immigration and legal matters vary significantly by province, territory, and individual circumstances. Always consult a licensed legal professional for advice specific to your situation.

### 4. Notice of Updates

We may update these Terms of Use as our Services evolve. Any material changes will be communicated within the App. Your continued use of the App after changes are posted constitutes your acceptance of the revised terms. This applies to all account holders, regardless of your notification settings.

## 5. Eligibility and Account Registration

- **Age Requirement:** You must be at least 18 years old to use LegalPocket. By creating an account, you represent that you meet this age requirement.
- **Registration Accuracy:** You agree to provide accurate, current, and complete information during registration and to update it as needed to keep it accurate.
- **Account Security:** You are responsible for maintaining the confidentiality of your account credentials and for all activities that occur under your account. Notify us immediately of any unauthorized use.
- **Right to Terminate:** We reserve the right to suspend or terminate your account if we believe you have violated these Terms or engaged in fraudulent or harmful conduct.

## 6. Premium Subscriptions and Payments

- **Premium Features:** LegalPocket offers two premium access options: a monthly subscription and a one-time Lifetime Pro purchase, both providing access to enhanced features such as a personalized dashboard.
- **Lifetime Access:** A "Lifetime" purchase grants you access to premium features for as long as the app is supported and available. This is a one-time payment and does not involve any recurring billing or renewal fees.
- **Payment and Billing:** All payments are processed through Apple's In-App Purchase system or other authorized processors. You agree to pay all applicable fees and taxes.
- **Subscription Auto-Renewal:** Subscriptions automatically renew unless cancelled before the renewal date. You will be charged the then-current fee at the start of each billing period.
- **Managing Your Subscription:** You can cancel or modify your subscription via your device's **App Store settings**. Cancellations take effect at the end of the current billing period.
- **Refund Policy:** All sales are final. Refund requests must be submitted through the **Apple App Store** in accordance with Apple's refund policies. LegalPocket does not process refunds directly.
- **Price Changes:** We reserve the right to change prices at any time. You will be notified in advance, and new prices will apply to the next billing cycle unless you cancel.

## 7. Updates and Content Accuracy

- **Nature of Evolving Content:** Canadian immigration laws, government policies, and benefit programs are subject to frequent and sudden change. While we endeavor to maintain the currency and accuracy of our resources, LegalPocket does not warrant or guarantee that all information provided is current, complete, or error-free at any given time.
- **User Responsibility to Verify:** You acknowledge that the App is a starting point for information only. It is your sole responsibility to verify all information against official sources—such as **Immigration, Refugees and Citizenship Canada (IRCC)**—or with a licensed legal professional before taking any action or making decisions that may affect your legal status or benefits.
- **Estimates and Timelines:** Any processing times, countdowns, or deadlines provided within the App are non-binding estimates based on generalized public data. Actual

timelines are determined exclusively by government authorities and may vary significantly based on your specific profile, changes in policy, or administrative delays.

## 8. User Content and Document Storage

- **Ownership and Rights:** You retain full ownership and all intellectual property rights to any documents, files, or information you upload to LegalPocket (collectively, “User Content”). LegalPocket does not claim any ownership interest in your User Content.
- **Storage and Infrastructure:** Your User Content is hosted using **Google Firebase Storage**. While we utilize industry-standard administrative, technical, and physical security measures to protect your data, you acknowledge that no method of electronic storage or transmission over the internet is 100% secure. For more information on how we handle your data, please refer to our **Privacy Policy**.
- **Assumption of Risk and Backup Responsibility:** LegalPocket provides document organization as a convenience only. You are solely responsible for maintaining independent, permanent backups of all User Content uploaded to the App. To the maximum extent permitted by law, LegalPocket is not liable for any data loss, corruption, or unauthorized access to your documents, regardless of the cause.

## 9. Third-Party Links and Official Government Resources

- **Third-Party Content:** LegalPocket may provide links to third-party websites, resources, or services for educational convenience. We do not control, endorse, or assume any responsibility for the content, accuracy, or practices of these third parties. Your interaction with any third-party resource is strictly at your own risk and subject to that provider’s terms and privacy policies.
- **Government Affiliation Disclaimer:** LegalPocket frequently references official sources, including **Immigration, Refugees and Citizenship Canada (IRCC)** and other provincial or federal government websites. You acknowledge and agree that LegalPocket is a private entity and is **not affiliated with, endorsed by, sponsored by, or an official partner of** IRCC, the Government of Canada, or any provincial or territorial government. References to government programs or policies are provided for informational purposes only and do not constitute an official government communication.

## 10. Intellectual Property Rights

- **Proprietary Rights:** All original content within LegalPocket—including but not limited to text, graphics, logos, UI/UX design, icons, images, software code, and data compilations—is the exclusive property of LegalPocket or its licensors. This content is protected by Canadian and international copyright, trademark, and other intellectual property laws.
- **Limited User License:** We grant you a limited, non-exclusive, non-transferable, and revocable license to access and use the App for personal, non-commercial purposes in accordance with these Terms. This license does not permit you to copy, modify, distribute, sell, lease, or exploit any portion of the App or its content without our prior express written consent. All rights not expressly granted to you are reserved by LegalPocket.

- **Submission of Feedback:** Any suggestions, feedback, or ideas you provide to us regarding the App shall become the sole property of LegalPocket. We may use such feedback for any purpose without obligation or compensation to you.

## 11. Prohibited Conduct

By using LegalPocket, you expressly agree **NOT** to:

- **Unlawful Use:** Use the App for any illegal purposes or in a manner that violates any local, provincial, federal, or international law or regulation.
- **Intellectual Property Infringement:** Reproduce, redistribute, or infringe upon the intellectual property rights of LegalPocket or any third party associated with our Services.
- **Automated Data Collection:** Use any robot, spider, crawler, scraper, or other automated means or interface to access the App or extract data ("data mining") without our express written permission.
- **AI and Machine Learning:** Use any content, data, or output from LegalPocket to train, develop, or improve artificial intelligence (AI), large language models (LLMs), or machine learning models without our prior, specific written consent.
- **Reverse Engineering:** Attempt to reverse engineer, decompile, disassemble, or otherwise discover the source code of any portion of the App.
- **System Interference:** Engage in any activity that disrupts, degrades, interferes with, or burdens the App's functionality, servers, or underlying networks, including "denial of service" attacks.
- **Unauthorized Access:** Attempt to gain unauthorized access to any portion of the App, other users' accounts, or our internal systems through hacking, password mining, or any other illegitimate means.
- **Malicious Content:** Upload, transmit, or distribute viruses, malware, trojan horses, or any other code designed to harm, disrupt, or limit the functionality of the App or our users' devices.
- **Misrepresentation:** Impersonate any person or entity, or falsely state or otherwise misrepresent your affiliation with a person or entity, including misleading others about your relationship with the Government of Canada or IRCC.

## 12. Privacy and Data Protection

- **Incorporation of Privacy Policy:** Your privacy is important to us. Your use of LegalPocket is subject to our **Privacy Policy**, which is incorporated into these Terms by reference. Our Privacy Policy explains how we collect, process, and protect your personal information and sensitive documents.
- **Consent:** By accessing or using the App, you acknowledge that you have read and understood our Privacy Policy and consent to the collection and use of your data as described therein.

## 13. Notifications, Alerts, and Reminders

- **Service Notifications:** LegalPocket may send you push notifications, alerts, and reminders related to your account, upcoming deadlines, and immigration milestones. These are provided as a convenience only.

- **User Responsibility for Settings:** You may manage or disable these notifications at any time through your device settings. You acknowledge that disabling notifications may prevent you from receiving time-sensitive updates.
- **No Guarantee of Delivery:** You agree that LegalPocket is not responsible or liable for any missed deadlines, lost opportunities, or legal consequences resulting from:
  - Having notifications disabled on your device.
  - Technical failures, network latency, or delivery issues beyond our control; or
  - Your failure to manually verify critical dates against official government sources.

#### **14. Technical Issues and Disclaimer of Warranties**

- **Provision "As Is" and "As Available":** LegalPocket is provided to you on an "as is" and "as available" basis. To the maximum extent permitted by applicable law, we disclaim all warranties, whether express, implied, statutory, or otherwise, including but not limited to the implied warranties of merchantability, fitness for a particular purpose, title, and non-infringement.
- **No Guarantee of Performance:** LegalPocket makes no representations or warranties that:
  - The App will meet your specific requirements or expectations.
  - The App will be uninterrupted, timely, secure, or free from functional or programming errors;
  - The information or results obtained from the use of the App will be accurate, complete, or reliable; or
  - Any defects or technical errors in the App will be corrected.
- **Risk of Use:** Any material downloaded or otherwise obtained through the use of the App is accessed at your own discretion and risk. You are solely responsible for any damage to your device or loss of data that results from such activities. We do not warrant that the App, its servers, or emails sent from us are free of viruses, malware, or other harmful components.
- **Warranty Disclaimer:** LegalPocket and its licensors, suppliers, partners, parent, subsidiaries or affiliated entities, and each of their respective officers, directors, members, employees, consultants, contract employees, representatives and agents, and each of their respective successors and assigns (LegalPocket and all such parties together, the "LegalPocketParties") make no representations or warranties concerning the Services, including without limitation regarding any Content contained in or accessed through the Services, and the LegalPocket Parties will not be responsible or liable for the accuracy, copyright compliance, legality, or decency of material contained in or accessed through the Services or any claims, actions, suits procedures, costs, expenses, damages or liabilities arising out of use of, or in any way related to your participation in, the Services. The LegalPocket Parties make no representations or warranties regarding suggestions or recommendations of services or products offered or purchased through or in connection with the Services. THE SERVICES AND CONTENT ARE PROVIDED BY LEGALPOCKET (AND ITS LICENSORS AND SUPPLIERS) ON AN "AS-IS" BASIS, WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, OR THAT USE OF THE SERVICES WILL BE UNINTERRUPTED OR ERROR-FREE. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

## **15. LIMITATION OF LIABILITY**

TO THE EXTENT NOT PROHIBITED BY LAW, IN NO EVENT SHALL LEGALPOCKET, ITS OFFICERS, DIRECTORS, EMPLOYEES, OR AGENTS (THE "LICENSOR PARTIES") BE LIABLE FOR PERSONAL INJURY OR ANY INCIDENTAL, SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES WHATSOEVER, INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS, LOSS OF DATA, BUSINESS INTERRUPTION, OR ANY OTHER COMMERCIAL DAMAGES OR LOSSES, ARISING OUT OF OR RELATED TO YOUR USE OF OR INABILITY TO USE THE LICENSED APPLICATION, HOWEVER CAUSED, REGARDLESS OF THE THEORY OF LIABILITY (CONTRACT, TORT, OR OTHERWISE) AND EVEN IF LICENSOR HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME JURISDICTIONS DO NOT ALLOW THE LIMITATION OF LIABILITY FOR PERSONAL INJURY, OR OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THIS LIMITATION MAY NOT APPLY TO YOU. IN NO EVENT SHALL LICENSOR'S TOTAL LIABILITY TO YOU FOR ALL DAMAGES (OTHER THAN AS MAY BE REQUIRED BY APPLICABLE LAW IN CASES INVOLVING PERSONAL INJURY) EXCEED THE AMOUNT OF FIFTY DOLLARS (\$50.00 CAD). THE FOREGOING LIMITATIONS WILL APPLY EVEN IF THE ABOVE STATED REMEDY FAILS OF ITS ESSENTIAL PURPOSE.

## **16. Indemnification**

You agree to indemnify, defend, and hold harmless LegalPocket, its founder Nathalia Serrano, and its officers, directors, employees, and agents from and against any and all claims, liabilities, damages, losses, judgments, awards, costs, and expenses (including reasonable legal and accounting fees) arising out of or in any way connected with:

- Your access to, use of, or misuse of the App and Services;
- Your breach or alleged violation of these Terms of Use;
- Your violation of any third-party rights, including but not limited to any intellectual property, proprietary, or privacy rights; or
- Any harmful or unlawful content you upload or distribute through the App.

This defense and indemnification obligation will survive these Terms of Use and your use of the Services.

## **17. Apple App Store Supplemental Terms**

If you have downloaded our application (the "App") via the Apple App Store, the following terms also apply:

- **Acknowledgement:** You acknowledge that these Terms of Use are concluded between you and **Legal Pocket** only, and not with Apple, Inc. ("Apple"). Legal Pocket, not Apple, is solely responsible for the App and its content.
- **Scope of License:** The license granted to you for the App is limited to a non-transferable license to use the App on any Apple-branded products that you own or control, and as permitted by the Usage Rules set forth in the Apple Media Services Terms and Conditions.
- **Maintenance and Support:** Legal Pocket is solely responsible for providing any maintenance and support services with respect to the App. You acknowledge that Apple

has no obligation whatsoever to furnish any maintenance and support services with respect to the App.

- **Warranty:** In the event of any failure of the App to conform to any applicable warranty, you may notify Apple, and Apple will refund the purchase price for the App to you. To the maximum extent permitted by applicable law, Apple will have no other warranty obligation whatsoever with respect to the App.
- **Product Claims:** You acknowledge that Legal Pocket, not Apple, is responsible for addressing any claims related to the App or your possession and use of it, including but not limited to: (i) product liability claims; (ii) any claim that the App fails to conform to any applicable legal or regulatory requirement; and (iii) claims arising under consumer protection or similar legislation.
- **Intellectual Property Rights:** You acknowledge that, in the event of any third-party claim that the App or your possession and use of the App infringes that third party's intellectual property rights, Legal Pocket, not Apple, will be solely responsible for the investigation, defense, settlement, and discharge of any such infringement claim.
- **Legal Compliance:** You represent and warrant that (i) you are not located in a country that is subject to a U.S. Government embargo, or that has been designated by the U.S. Government as a "terrorist supporting" country; and (ii) you are not listed on any U.S. Government list of prohibited or restricted parties.
- **Third-Party Beneficiary:** You acknowledge and agree that Apple, and Apple's subsidiaries, are third-party beneficiaries of these Terms of Use, and that, upon your acceptance of these terms, Apple will have the right (and will be deemed to have accepted the right) to enforce these Terms of Use against you as a third-party beneficiary thereof.

## 18. Modifications to Terms

- **Right to Amend:** We reserve the right, at our sole discretion, to modify or replace these Terms at any time to reflect changes in our Services, evolving laws, or technical requirements.
- **Notification of Material Changes:** If a revision is material, we will make reasonable efforts to provide at least 30 days' notice prior to any new terms taking effect. Notification will be provided via email or a prominent in-app notification. What constitutes a "material change" will be determined at our sole discretion.
- **Acceptance Through Continued Use:** By continuing to access or use LegalPocket after those revisions become effective, you agree to be bound by the revised Terms. If you do not agree to the new Terms, in whole or in part, you must immediately discontinue use of the App and cancel any active subscriptions.

## 19. Termination

- **Termination by LegalPocket:** We reserve the right to suspend or terminate your account and access to the App immediately, without prior notice or liability, for any reason whatsoever, including but not limited to a breach of these Terms, fraudulent activity, or conduct harmful to the App's community or reputation.
- **Effect of Termination:** Upon termination, your right to use the App will cease immediately. Any provisions of these Terms which by their nature should survive termination shall survive, including, without limitation, ownership provisions, warranty disclaimers, indemnity, and limitations of liability.

- **Data Loss:** You acknowledge that termination of your account may result in the permanent deletion of your User Content. LegalPocket is not responsible for any data loss resulting from the termination of your access.

## 20. Governing Law and Dispute Resolution

- **Governing Law:** These Terms and your use of the App shall be governed by, and construed in accordance with, the laws of the **Province of Ontario** and the federal laws of Canada applicable therein, without regard to its conflict of law principles.
- **Informal Resolution:** Before initiating any formal legal proceeding, you agree to attempt to resolve any dispute, claim, or controversy informally by contacting us at [legalpockettoronto@gmail.com](mailto:legalpockettoronto@gmail.com). You agree to engage in good-faith negotiations for a period of at least thirty (30) days before seeking formal relief.
- **Forum and Jurisdiction:** Any legal action, suit, or proceeding arising out of or relating to these Terms that cannot be resolved informally shall be instituted exclusively in the courts of the **Province of Ontario** (located in the City of Toronto). You and LegalPocket both irrevocably consent to the exclusive personal jurisdiction and venue of such courts.
- **Class Action Waiver:** To the fullest extent permitted by law, all claims must be brought in the parties' individual capacity, and not as a plaintiff or class member in any purported class, collective, or representative proceeding.
- **Time Limitation on Claims:** To the maximum extent permitted by applicable law, any cause of action arising out of or related to the Services must commence within **one (1) year** after the cause of action accrues. In jurisdictions where such a limitation is prohibited by law, the applicable statutory limitation period shall apply.

## 21. General Provisions

- **Severability:** If any provision of these Terms is held to be unenforceable or invalid by a court of competent jurisdiction, such provision will be changed and interpreted to accomplish the objectives of such provision to the greatest extent possible under applicable law, and the remaining provisions will continue in full force and effect.
- **Entire Agreement:** These Terms, together with the Privacy Policy, constitute the entire agreement between you and LegalPocket regarding the Services and supersede all prior or contemporaneous communications, representations, or understandings, whether electronic, oral, or written.
- **No Waiver:** Our failure to enforce any right or provision of these Terms will not be considered a waiver of those rights.

## 22. Contact Information: If you have any questions, concerns, or requests for technical assistance regarding these Terms of Use or the Services, please contact us at: [legalpockettoronto@gmail.com](mailto:legalpockettoronto@gmail.com)

- **Response Time:** We strive to acknowledge all inquiries within seven (7) business days. Please note that high volumes of inquiries may result in a longer response time.
- **No Legal Advice via Support:** Any communication with us via email or support channels is for administrative and technical purposes only. Contacting us does not create a solicitor-client relationship, and our support team cannot provide legal advice or immigration consulting.